What’s New for Edge Cloud and ViewPoint

**EDGE CLOUD**

Edge Cloud has seen many enhancements this past year. Read on for some of them, as well as exciting new features to be released soon.

**Edge Pop**
- Option to open the Scheduler and activate the patient was added to the right click menu of an Edge Pop notification

**Edge Reminders**
- If a patient has multiple appointments on the same day, reminders sent from Edge Reminders only includes the appointment date and time for the first appointment of the day
- You can now right click on a phone number in the patient or responsible party record and send a text message
- Added the ability to right click on a text message notification and mark an appointment as confirmed or cancelled
- Incoming text messages now appear as notifications in the System Tray and do not steal focus from the application

**Imaging**
- Users can now recover images that were unintentionally overwritten. Use the recover button in the Imaging ribbon bar to find and restore the desired image

**Integrations**
- Staff can now log in to the Invisalign integration
- The default browser was changed to Chrome

**Scheduling/Patient Tracker**
- An icon now displays on the Scheduler if the patient has a medical alert

**General**
- Workflows can be run manually from the toolbar. This feature can be accessed in the upper right corner of the Edge Cloud window and can be used to trigger any workflow with a single click
- You can now add new appliances from the Appliance Tracker
- You can now configure a workflow to ask a question
- You can now relink Online Health History Forms that were unintentionally linked to the wrong patient
- Added the ability to search families by address
- Added the ability to select from a list of commonly used patient tags
- Spell checking is now enabled in Edge Cloud Messaging

**Treatment**
- Added filters for dental procedures and dental conditions to the Treatment Chart, including the ability to add broke brackets
- Added the option to have appointment timers count up instead of down
- Added the ability to change tooth names in the Tooth Chart editor
- There is now an option to display the Treatment Chart in reverse order. This option is configured in Treatment Chart Filters
- Extraction request workflows now fire when clicking save on the tooth chart
- You can now identify supernumerary teeth in the tooth chart

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• You can now hide the Treatment Chart Header. Click the 'Header' button in Ribbon Bar, or press the F8 key, to toggle the header on and off
• Applying an elastic library no longer removes the existing elastics

Coming Soon

Edge Proposal
• Case presentation tool that allows your customers to choose financial treatment options and customize payment plans. The tool can be used both within and outside of the office

Edge Signature
• Expanding Edge Signature to allow for documents and forms to be signed outside of the office (currently only works in-office) using a computer or mobile device

HTML Editor
• Edge Cloud will feature a new HTML Editor that will allow you to create and send letters directly from Edge Cloud. With this new feature, Microsoft Word and Outlook will be optional for running and emailing letters

Online Scheduling
• This feature allows new patients to search for openings and schedule an initial visit directly from the web

Customizable Email Templates
• Adding the ability to customize and brand emails sent by Edge Cloud for things like appointment reminders, merge documents, Edge Portal notifications, signature requests, etc

ViewPoint™

ViewPoint 12 will be released soon, and includes many new features.

New ViewPoint Updater
• With ViewPoint 12, you have the option to keep ViewPoint up-to-date with automatic updates

ViewPoint Insider
• Join ViewPoint Insider to be the first to see the features you have asked for, and provide feedback on updates. To join, simply click Help > Ortho2 ViewPoint Insider

Financial
• Added an Amount Due column to the Auto-Receipt screen
• In the ledger, if you right click a row it will now select it
• When creating a new Auto-Receipt, ViewPoint will remember the last integrator you selected

General
• Added the Relationship field to the new patient window
• Added the ability to send one-off Edge Reminders without creating a job or subgroup

On-Deck
• You now have the option to put an alert on a patient to prevent them from signing in

Patient Folder
• You can add multiple referrers for patients, and add and/or edit referrers from this screen

System Tables
• Added the History Category table to allow you to enter and filter categories for your Correspondence History, HR Manager, and VP Document documents
• The Dentist and Professionals System Tables have been combined. You can sort entries in this table by the drop down list, or search across categories

Treatment Chart
• Hover over the phone icon in the chart to see responsible party phone numbers and emails

UserVoice – Help shape Edge Cloud and ViewPoint by sharing your ideas for enhancements on our online forum. To join the discussion, visit the www.ortho2.com and click the UserVoice icon in the upper right hand corner. Introduce your ideas to other users and vote on your favorites. Check back to see which improvements will be part of future versions of Edge Cloud and ViewPoint.